

### Welcome

We are really pleased to be able to welcome the following new customers:

- Peterlee Town Council
- Goudhurst Parish Council
- Bidford on Avon Parish Council
- Knutsford Town Council
- Blakeney Parish Council
- Drayton Parish Council
- East Donyland Parish Council
- Dudley College
- Didcot Town Council
- Didcot Civic Hall
- Jigsaw Property Management

### Bringing IT Solutions together

For those of you who have already started attending the SLCC conferences or your local branch meetings you will have already seen us under the MPV umbrella, for those that haven't here is a little information for you:

As three small businesses MicroshadeVSM, Pear Technology and Vision ICT are significant providers of IT and Internet solutions to Town and Parish Councils. Individually we enjoy an excellent reputation for our services and support within this sector. For the purpose of exhibiting at SLCC and local branch conferences we have come together and created an association called MPV 'The Multi Purpose Vehicle to solve your IT problems'.

The aim of MPV is to de-mystify the world of IT and the internet; act with Integrity to help and support the local council sector; drive efficiency and cost savings; increase knowledge and confidence whilst relieving stress and concerns hence becoming an honest and effective guide through the IT and internet journey.



### Digital Mapping is now easier to access...

Hosting Pear Technology digital mapping products ensures easy to use software is available remotely for local town and parish councils. Being partners with Ordnance Survey, Pear Technology is able to provide quality OS map data. This data is used as a base map of selected town/parish council areas and utilising this mapping software means it can be personalised to the requirements of the customer. For example, assets can be plotted, council owned land can be highlighted and playgrounds and events can be planned. The software can also measure distances and areas helping with planning applications. Finally, sections of the map can be printed as .pdf s (meaning maps can be emailed easily), or on paper A5 – A0 size.

Pear Technology also digitises cemetery and allotment maps. These maps can then be linked to burial/allotment records making management more efficient.

**TALK TO US:** We would love to know who has worked the furthest from the servers in Plymouth. Currently it is **Bidford on Avon Parish Council** who accessed their data whilst in **Las Palmas, Gran Canaria - a grand 2124 miles away!**

**SHARE YOUR EXPERIENCES:** Please do write in to us and tell us how working with Microshade VSM has made your life easier or saved your bacon. The most exciting situation will be printed in the next issue.



## Leisure Management and Theatre ticketing...a facility now available for you to access.

Delta Computer Services are an independent UK company located in the South East with over 30 years operational experience in providing systems for the management of Sports & Theatre Facilities.

Delta provide modules for both Leisure (SCUBA) and Theatre (CentreStage) applications.

**Microsoft**



**DMH Solutions Ltd.**



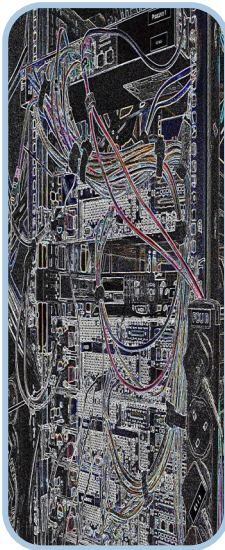
**SCUBA** (Sports Centre Utilisation Booking Analysis) Leisure Management System software is modular. It allows you to select a combination of products that suit your individual needs. i.e A starting point could be Admissions & Banking 'till' module which runs on a standard PC with a ticket printer and cash drawer. Other modules to add on include Memberships & Marketing, Image & Card Capture, Visit Recording, Diary/Contract Bookings, Direct Debits, Integrated Chip & Pin, Door/Turnstile Access Control, On-line membership Registration/Renewals/ Payments, Self Service Kiosks and Loyalty plus more.

**Centrestage** Box Office is a theatre ticketing & marketing system. It has been designed in association with a number of theatre venues. It is capable of providing a comprehensive theatre management system and has been designed to meet the needs of today's modern box office. Amongst many features is the facility to create your own seating plans and ticket designs. This key feature enables you to host web bookings for other venues in order to access another potential revenue stream.

## A Local Council Risk System at your fingertips...

DMH Solutions specialises in producing software for sale to internal audit, risk management departments and Councils. The company aims to provide versatile, easy to use, software at the lowest possible cost while providing a first class support service.

The Local Council Risk System (LCRS) has been designed to allow Town or Parish Clerks to quickly identify and score their local risks. The system has been designed by internal auditors with the aid of several Town and Parish clerks specifically to meet the needs of Local Councils and assist in the general administrative process. The system aims to combine ease of use with effective solution, it is pre-populated with more than 390 general risks and over 1,100 controls identified in service areas. These can readily be amended or supplemented to account for unique local risks which are built into the programme. A straightforward scoring and reporting system leads to an action plan that pinpoints both timescale and responsibility.



### Microshade VSM

11 Scott Building  
Tamar Science Park  
1 Davy Road  
Plymouth

Phone: 01752 869053  
E-mail: [enquiries@microshadevsm.co.uk](mailto:enquiries@microshadevsm.co.uk)

**[www.microshadevsm.co.uk](http://www.microshadevsm.co.uk)**

You can also follow us on Twitter @microshadevsm to find out what else we have been up to and what is new

*"The Microshade Citrix option provides a real opportunity for local councils to embrace modern technology at what I believe is a competitive and affordable price."*

Paul Russell, Clerk of the Council  
Stratton St. Margaret Parish Council